

## Add Location Announcement to Emergency Phones

The **EV-1** is the perfect solution to help make your elevator/emergency phone ADA\* compliant.

The **EV-1** is a line powered emergency voice announcer designed to add a natural voice announcement to any telephone. The announcer provides ten seconds of non-volatile record time that can be used to communicate the location of an emergency phone, or a piece of malfunctioning equipment.

After a call initiated behind the **EV-1** is answered, the **EV-1** repeats the



announcement continuously. Emergency personnel can stop and start the announcement at will by dialing a touch tone \*.

### Features

- Telephone line powered
- Ten seconds of digital record time
- Non-volatile memory (no batteries required)
- Record remotely or locally with a touch tone phone
- Automatic playback capability

### Applications

- Emergency/elevator phone location identification (helps meet ADA\* requirements)
- Identify calls initiated by automatic dialing equipment

### Specifications

**Power:** Phone line powered (32V DC 25mA minimum)

**Dimensions:** 2.8" x 1.4" x 4.7" (71mm x 36mm x 119mm)

**Shipping Weight:** 1.5 lb (0.7 kg)

**Environmental:** 32° F to 90° F (0° C to 32° C) with 5% to 95% non-condensing humidity

**Sampling Rate:** 64K (equivalent)

**Message Length:** 10 Seconds

**Connections:** (2) RJ11 jacks

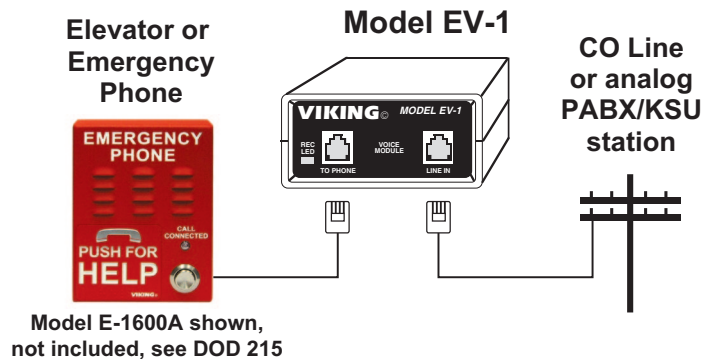
\*Americans with Disabilities Act of 1992 contains federal regulations regarding elevator telephones (Public Law 101-336).

**Information: 715-386-8861**  
**[www.VikingElectronics.com](http://www.VikingElectronics.com)**

## Installation

**⚠ IMPORTANT:** Electronic devices are susceptible to lightning and power station electrical surges from both the AC outlet and the telephone line. It is recommended that a surge protector be installed to protect against such surges.

1. Plug the central office line or analog PABX/KSU extension into the RJ-11 jack labeled **LINE IN**.
2. Plug the calling device into the RJ11 jack labeled **TO PHONE**.



## Programming / Recording

### A. DIP Switch Settings

Switch 1	Repeat Time
ON	8 seconds between announcements
OFF	3 seconds between announcements

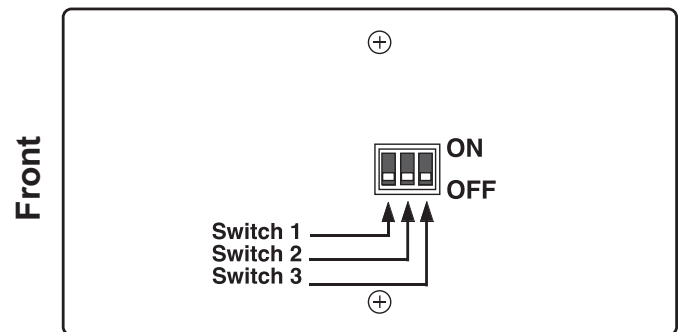
  

Switch 2	Local Recording
ON	Enable
OFF	Disable

Switch 3	Remote Recording
ON	Enable
OFF	Disable

### Bottom View of EV-1



### B. Recording

The **EV-1** may be recorded locally or remotely. Before recording, it is recommended that a script be written and timed. There is 10 seconds of voice record time available. The script should contain information about the location of the emergency call as well as how to start and stop the announcement.

**Example:** "Elevator number 1215, located in the North Building needs assistance. Press the star key on your telephone to stop and start this announcement."

#### 1. Local Recording

- a. Connect the **LINE IN** jack to a telephone line or analog PABX/KSU extension.
- b. Set DIP switch 2 to the **ON** position.
- c. Connect a standard touch tone telephone into the **TO PHONE** jack.
- d. Take the phone off-hook and dial a touch tone 1. Start recording your announcement after hearing two beeps. Dial a 4 to play back the recording.
- e. When the ten seconds of record time has expired, the LED will go off and you will hear two more beeps. If your announcement is less than 10 seconds in length, set dip switch 2 to the **OFF** position to stop the recording.

## 2. Remote Recording

- a. Install the **EV-1** as shown in the Installation section.
- b. Set dip switch 2 to the OFF position and dip switch 3 to the **ON** position.
- c. From a touch tone telephone connected to a second telephone line, call the telephone line connected to the **EV-1**.
- d. When the line is answered, dial 732 (R-E-C).

**Note:** A phone or device must either automatically answer or be manually answered.

- e. Then dial 1.

- f. Begin recording your announcement after a double beep is heard. Dial 4 to play back the recording.

- g. Hang-up when finished.

**Note:** To prevent unintentional recordings, set dip Switch 3 to the OFF position.

## Operation

When an outbound call is initiated, the **EV-1** remains silent and monitors for precise ring back tones. After the **EV-1** has determined that the call has been answered (5 - 10 seconds), it begins repeating the recorded announcement continuously. You may then stop the announcement at any time with a touch tone \*. Upon detecting the \*, the **EV-1** will play the remainder of the announcement in progress, and then stop. When the announcement has stopped, the emergency personnel may communicate with the person at the emergency phone. The announcement may be started again by pressing the \*.

## Compatible Products

### ADA\* Compliant Emergency Phones with Built-In Digital Voice Announcer

The **1600A Series** ADA Compliant Emergency Phones are designed to provide quick and reliable handsfree communication for any standard analog telephone line or analog phone system station port. All **1600A Series** phones meet ADA requirements for elevator/ emergency telephones, and can be programmed from any touch tone phone. The phones can dial up to 5 programmable emergency numbers, as well as 2 central station numbers. In addition, the **E-1600-20A** and **E-1600-52A** feature a second "INFO" button that will dial up to 3 non-emergency numbers.

The **1600A Series** phones can be programmed to automatically deliver a digital announcement to identify the location of the emergency call. Alternatively, a DTMF touch tone code may also be delivered. A "Call Connected" LED can be initiated manually or automatically. All programming parameters, including phone numbers and location numbers, are stored in non-volatile memory. All units are phone line powered, requiring no batteries or external power and are compatible with common Central Station Monitoring equipment.

For outdoor installations where the unit is exposed to precipitation or condensation, select **1600A Series** phones are available with Enhanced Weather Protection (**EWP**). EWP products are designed to meet IP66 standards and may feature foam rubber gaskets, sealed connections, gel-filled butt connectors, as well as potted circuit boards with internally sealed, field-adjustable trim pots and DIP switches for easy onsite programming. For more information on EWP, see DOD 859.



For more info on the 1600A Series, see DOD 215.

## Warranty

### IF YOU HAVE A PROBLEM WITH A VIKING PRODUCT, CONTACT VIKING TECHNICAL SUPPORT: 715-386-8666

Our Technical Support Department is available for assistance Monday through Friday 8:00am to 5:00pm central time. Before you call, please:

1. Know the model number, the serial number and what software version you have (see serial label).
2. Have the Product Manual in front of you.
3. It is best if you are on site.

### RETURNING PRODUCT FOR REPAIR

The following procedure is for equipment that needs repair:

1. Customer must contact Viking's Technical Support Department at 715-386-8666 to obtain a Return Authorization (RA) number. The customer MUST have a complete description of the problem, with all pertinent information regarding the defect, such as options set, conditions, symptoms, methods to duplicate problem, frequency of failure, etc.
2. Packing: Return equipment in original box or in proper packing so that damage will not occur while in transit. The original product boxes are not designed for shipping - an overpack box is required to prevent damage in transit. Static sensitive equipment such as a circuit board should be in an anti-static bag, sandwiched between foam and individually boxed. All equipment should be wrapped to avoid packing material lodging in or sticking to the equipment. Include ALL parts of the equipment. C.O.D. or freight collect shipments cannot be accepted. Ship cartons prepaid to:  
**VIKING ELECTRONICS  
1531 INDUSTRIAL STREET  
HUDSON, WI 54016**
3. Return shipping address: Be sure to include your return shipping address inside the box. We cannot ship to a PO Box.
4. RA number on carton: In large printing, write the RA number on the outside of each carton being returned.

### RETURNING PRODUCT FOR EXCHANGE

The following procedure is for equipment that has failed out-of-box (**within 10 days of purchase**):

1. Customer must contact Viking's Technical Support at 715-386-8666 to determine possible causes for the problem. The customer MUST be able to step through recommended tests for diagnosis.
2. If the Technical Support Product Specialist determines that the equipment is defective based on the customer's input and troubleshooting, a Return Authorization (RA) number will be issued. This number is valid for fourteen (14) calendar days from the date of issue.
3. After obtaining the RA number, return the approved equipment to your distributor. Please reference the RA number on the paperwork being shipped back with the unit(s), and also the outside of the shipping box. The original product boxes are not designed for shipping - an overpack box is required to prevent damage in transit. Once your distributor receives the package, they will replace the product over the counter at no charge. The distributor will then return the product to Viking using the same RA number.
4. **The distributor will NOT exchange this product without first obtaining the RA number from you. If you haven't followed the steps listed in 1, 2 and 3, be aware that you will have to pay a restocking charge.**

### TWO YEAR LIMITED WARRANTY

Viking warrants its products to be free from defects in the workmanship or materials, under normal use and service, for a period of two years from the date of purchase from any authorized Viking distributor. If at any time during the warranty period, the product is deemed defective or malfunctions, return the product to Viking Electronics, Inc., 1531 Industrial Street, Hudson, WI., 54016. Customer must contact Viking's Technical Support Department at 715-386-8666 to obtain a Return Authorization (R.A.) number.

This warranty does not cover any damage to the product due to lightning, over voltage, under voltage, accident, misuse, abuse, negligence or any damage caused by use of the product by the purchaser or others. This warranty does not cover non-EWP products that have been exposed to wet or corrosive environments. This warranty does not cover stainless steel surfaces that have not been properly maintained.

NO OTHER WARRANTIES. VIKING MAKES NO WARRANTIES RELATING TO ITS PRODUCTS OTHER THAN AS DESCRIBED ABOVE AND DISCLAIMS ANY EXPRESS OR IMPLIED WARRANTIES OR MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE.

EXCLUSION OF CONSEQUENTIAL DAMAGES. VIKING SHALL NOT, UNDER ANY CIRCUMSTANCES, BE LIABLE TO PURCHASER, OR ANY OTHER PARTY, FOR CONSEQUENTIAL, INCIDENTAL, SPECIAL OR EXEMPLARY DAMAGES ARISING OUT OF OR RELATED TO THE SALE OR USE OF THE PRODUCT SOLD HEREUNDER.

EXCLUSIVE REMEDY AND LIMITATION OF LIABILITY. WHETHER IN AN ACTION BASED ON CONTRACT, TORT (INCLUDING NEGLIGENCE OR STRICT LIABILITY) OR ANY OTHER LEGAL THEORY, ANY LIABILITY OF VIKING SHALL BE LIMITED TO REPAIR OR REPLACEMENT OF THE PRODUCT, OR AT VIKING'S OPTION, REFUND OF THE PURCHASE PRICE AS THE EXCLUSIVE REMEDY AND ANY LIABILITY OF VIKING SHALL BE SO LIMITED.

IT IS EXPRESSLY UNDERSTOOD AND AGREED THAT EACH AND EVERY PROVISION OF THIS AGREEMENT WHICH PROVIDES FOR DISCLAIMER OF WARRANTIES, EXCLUSION OF CONSEQUENTIAL DAMAGES, AND EXCLUSIVE REMEDY AND LIMITATION OF LIABILITY, ARE SEVERABLE FROM ANY OTHER PROVISION AND EACH PROVISION IS A SEPARABLE AND INDEPENDENT ELEMENT OF RISK ALLOCATION AND IS INTENDED TO BE ENFORCED AS SUCH.

### FCC REQUIREMENTS

This equipment complies with Part 68 of the FCC rules and the requirements adopted by the ACTA. On the side of this equipment is a label that contains, among other information, a product identifier in the format US:AAAEQ##TXXXX. If requested, this number must be provided to the telephone company.

The REN is used to determine the number of devices that may be connected to a telephone line. Excessive REN's on a telephone line may result in the devices not ringing in response to an incoming call. In most but not all areas, the sum of the REN's should not exceed five (5.0). To be certain of the number of devices that may be connected to a line, as determined by the total REN's, contact the local telephone company. For products approved after July 23, 2001, the REN for this product is part of the product identifier that has the format US:AAAEQ##TXXXX. The digits represented by ## are the REN without a decimal point (e.g., 03 is a REN of 0.3). For earlier products, the REN is separately shown on the label.

The plug used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA. If your home has specially wired alarm equipment connected to the telephone line, ensure the installation of this EV-1 does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone company or a qualified installer.

If the EV-1 causes harm to the telephone network, the telephone company will notify you in advance that temporary discontinuance of service may be required. But if advance notice isn't practical, the telephone company will notify the customer as soon as possible. Also, you will be advised of your right to file a complaint with the FCC if you believe it is necessary.

The telephone company may make changes in its facilities, equipment, operations, or procedures that could affect the operation of the equipment. If this happens, the telephone company will provide advance notice in order for you to make the necessary modifications to maintain uninterrupted service.

If trouble is experienced with the EV-1, for repair or warranty information, please contact:

**Viking Electronics, Inc., 1531 Industrial Street, Hudson, WI 54016 Phone: (715) 386-8666**

If the equipment is causing harm to the telephone network, the telephone company may request that you disconnect the equipment until the problem is resolved.

Connection to Party Line Service is subject to State Tariffs. Contact the state public utility commission, public service commission or corporation commission for information.

#### WHEN PROGRAMMING EMERGENCY NUMBERS AND (OR) MAKING TEST CALLS TO EMERGENCY NUMBERS:

Remain on the line and briefly explain to the dispatcher the reason for the call. Perform such activities in the off-peak hours, such as early morning or late evenings.

It is recommended that the customer install an AC surge arrester in the AC outlet to which this device is connected. This is to avoid damaging the equipment caused by local lightning strikes and other electrical surges.

### PART 15 LIMITATIONS

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

## Product Support: 715-386-8666

Due to the dynamic nature of the product design, the information contained in this document is subject to change without notice. Viking Electronics, and its affiliates and/or subsidiaries assume no responsibility for errors and omissions contained in this information. Revisions of this document or new editions of it may be issued to incorporate such changes.