VIKING PRODUCT MANUAL

COMMUNICATION & SECURITY SOLUTIONS

W-3005/EWP

Vandal Resistant Handsfree Video Doorbox

March 18, 2025

Vandal Resistant Handsfree Doorbox with Built-In Color Video Camera

Answer your door or gate from the safety of your telephone!

The **W-3005** is a weather resistant, handsfree video doorbox designed to provide quick and reliable handsfree communication and CCTV video of who is at your door or gate. The **W-3005** can interface directly with the unused telephone line input of nearly any phone system. One or two doorboxes can also share an existing residential phone line when used with a **C-1000B** doorbox controller.

When the "Call" button is pressed, the doorbox generates a standard or custom ring cadence of an adjustable number of rings. For noisy environments, the doorbox's new louder speaker output and "Push-to-Talk" feature can be used.

For outdoor installations where the unit is exposed to precipitation or condensation, the **W-3005** is available with Enhanced Weather Protection (EWP). EWP products are designed to meet IP66



W-3005 Brushed 316 Stainless Steel



W-3005 shown with optional VE-5x5 Surface Mount Box

standards and may feature foam rubber gaskets and boots, sealed connections, gel-filled butt connectors, as well as potted circuit boards with internally sealed, field-adjustable trim pots and DIP switches for easy on-site programming. For more information go to www.vikingelectronics.com/ewp

Features

- Built-in high resolution color video camera with wide viewing angle, tilt/swivel adjustments and wide operating temperature
- · Audio and video transmission on one CAT5E cable
- Vandal Resistant Features: 14 gauge louvered 316 marine grade stainless steel faceplate with permanent laser etched graphics, stainless steel speaker/mic screen, heavy duty metal "Call" button, scratch resistant powder coating (optional VE-5x5) and hexdrive mounting screws
- Weather Resistant Features: Marine grade 316 stainless steel faceplate, screws and and push button switch. Switch internally sealed per IP67. Mylar speaker. Self-draining mic mount. Faceplate, mic and speaker gaskets. Weather resistant powder paint on optional VE-5x5.
- · Volume adjustments for microphone and speaker
- · Blue call progress / night light LED
- · High output speaker amplifier with volume adjustment POT
- 40 volt talk battery
- 20 Hz ring generator (6.0 REN ring load maximum)
- Selectable ring cadence (standard, double, short/short/long, or short/long/short)
- · Selectable number of rings (2, 3, 10 or 30)
- · Selectable "Push-to-Talk" feature for noisy environments
- W-3005-EWP is designed to meet IP66 Ingress Protection Rating (for more information go to www.VikingElectronics.com)
- Connect to a phone system's unused trunk input, FXO port or a Viking C-1000B Controller

Applications

- · Ideal for noisy locations in "Push-to-Talk" mode
- · Commercial, industrial or residential door security
- · Door or gate communication
- Truck stop/gas station fuel island communication
- Use with the C-1000B controller for single line residential systems or when the operation of door strikes or gate openers is necessary (see DOD 168)

www.VikingElectronics.com Information: 715-386-8861

Specifications

Power: 120V AC/13.8V AC 1.25A UL listed adapter provided Dimensions: Overall - 5.0" x 5.0" x 2.25" (127mm x 127mm x 57.2mm) Plastic Rough-In Box - 4.0" x 4.0" x 2.12" (102mm x 102mm x 54mm)

Shipping Weight: 3.2 lbs (1.45 Kg)

Operating Temperature: -15°F to 130°F (-26°C to 54°C)
Humidity: W-3005 - 5% to 95% non-condensing humidity,
W-3005-EWP - Up to 100% condensing humidity

Connections: (7) Gel filled butt connectors (3M Scotchlok

UR2)

(See page 2 for complete specifications)

Specifications

Doorbox Specifications

Power: 120V AC/13.8V AC 1.25A UL listed adapter provided

Dimensions: Overall - 127mm x 127mm x 57.2mm (5.0" x 5.0" x 2.25") Plastic Rough-In Box - 102mm

x 102mm x 54mm (4.0" x 4.0" x 2.12") **Shipping Weight:** 1.81 Kg (4 lbs)

Ringer Output: 20 Hz, 6.0 REN load maximum

Maximum Loop Length: 1.9 Km (6300 ft) - 24 AWG twisted pair

Maximum Power Run with CAT5E Wire: 1 pair = 150 ft, 2 pair = 300 ft, 3 pair = 450 ft

Note: Power run length may be increased, see Wiring section.

Camera Specifications-

Power: 6-22V DC 150mA (12V DC UL Listed adapter included)

Image Sensor: 1/4" color CMOS

Video Output: 1 VP-P composite, NTSC, 75 ohms

Resolution: 420 lines (640 x 480 @ 30fps / 307,200 pixels)

Sensitivity: 0.025 LUX (50 IRE) F 1.2 3200K

Lens: 2.1mm, conical pinhole

FOV (Field of View): 80° Horizontal, 60° Vertical, 100° Diagonal

Tilt/Swivel Adjustment: Vertical +/- 20°, horizontal +/- 30° (see Diagram A below)

IR Compatibility: This camera is equipped with an OLP (Optical Low Pass) filter to maintain correct video color in outside applications. The standard camera is **NOT** compatible with IR illuminators. If IR illumination is required, you will need to replace the exisiting camera with a Viking model **VCAM-1IR**. For more information, see **DOD# 190**.

Maximum Wire Run Length: 1000 ft with *RG59/RG6 for video and CAT5 for power (1 pair) and entry phone audio (1 pair). 150 ft with CAT5E for video, power and entry phone audio (longer video runs are possible by using video balun transceivers, see **Installation** section **F**, page **5**).

* Note: RG59 or RG6 with solid center conductor and 95% bare copper braid shield.

Doorbox / Camera Specifications

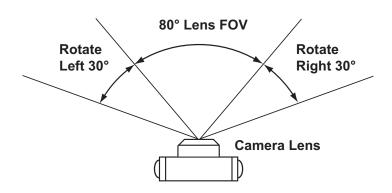
Operating Temperature: -26° C to 54° C (-15° F to 130° F)

Humidity: Standard model: 5% to 95% non-condensing, EWP model: Up to 100%

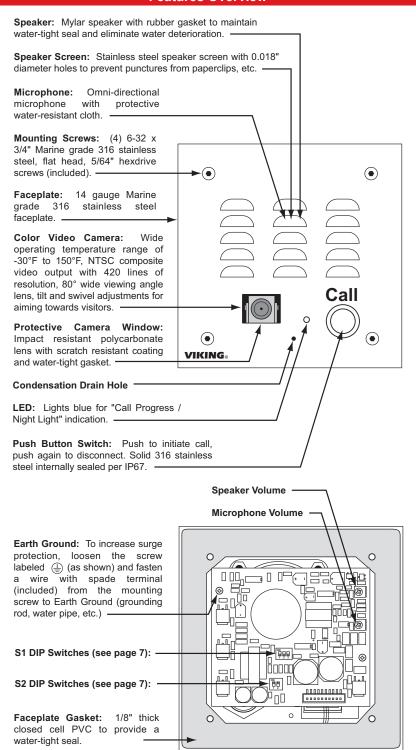
Connections: (5) gel-filled butt connectors (3M Scotchlok UR2)

Recommended Surface Mount Box: Viking model VE-5x5 (DOD# 424)

Diagram A Camera Horizontal Field of View:



Features Overview

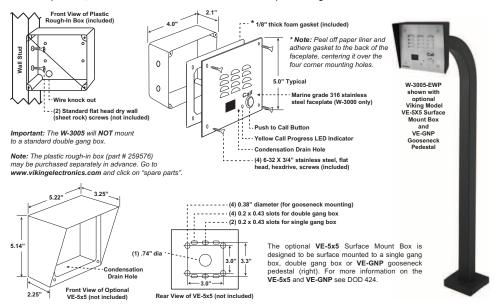


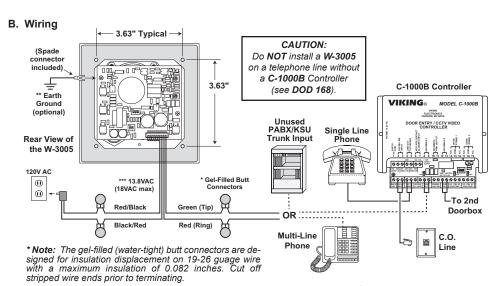
Installation

IMPORTANT: Electronic devices are susceptible to lightning and power station electrical surges from both the AC outlet and the telephone line. It is recommended that a surge protector be installed to protect against such surges.

A. Mounting

Caution: When warm air comes in contact with cold surfaces, such as outside walls, it causes condensation. To help prevent condensation from accumulating inside the **W-3005**, bring conduit into the bottom of the unit. If this is not possible, drill a 1/4" diameter hole in the bottom of the plastic rough-in box.



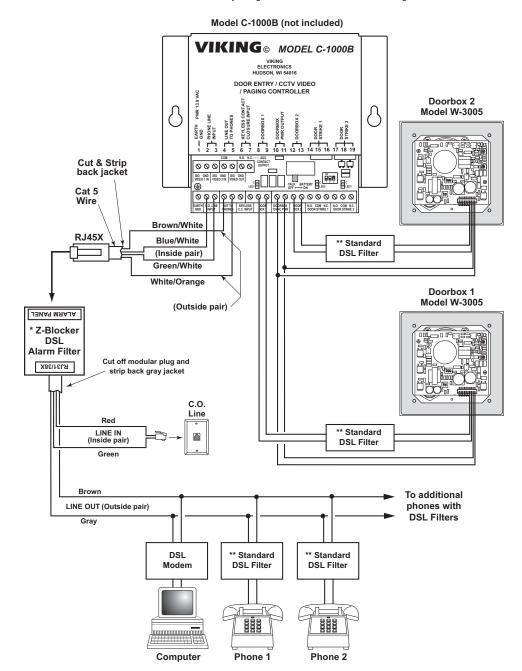


^{**} Note: To increase surge protection, loosen the PCB mounting screw labeled (as shown above) and fasten a wire with spade terminal (included) from the mounting screw to Earth Ground (grounding rod, water pipe, etc.)

^{***} Warning: The power run wire length is limited to 150 ft of CAT5 wire. Longer power runs will require heavier gauge wire (doubling or tripling pairs) and/or a higher voltage power adapter. Voltage at the doorbox power input connections must not exceed 18VAC RMS.

C. Using W-3005(s) and a C-1000B on a DSL Line

The C-1000B can be installed on a DSL line by using a DSL PJ31X Alarm Filter and single line DSL filters.



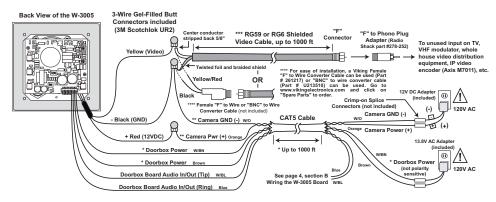
Recommended DSL Filters:

- * Excelsus Z-Blocker Alarm Panel DSL Filter Z-A431PJ31X-A
- ** Excelsus Z-Blocker Single Line DSL Filter Z-275P2J

For technical information or to buy Excelsus Filters, go to www.excelsus-tech.com

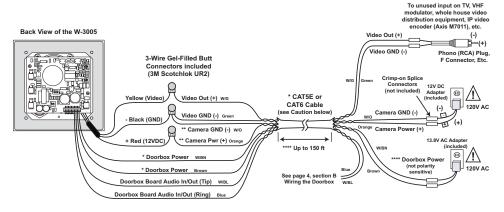
D. Wiring the W-3005 Camera

1. Using RG59 for Video and CAT5 for Camera Power and Phone Board Audio (Recommended)



- * Warning: The doorbox power run wire length is limited to 150 ft of single pair 24 AWG CAT5E wire. Longer power runs will require heavier gauge wire (doubling pairs) and/or a higher voltage power adapter. Voltage at the doorbox power input connections must not exceed 18VAC RMS.
- ** Note: The maximum camera power supply wire run length is 1000 ft of 24 gauge wire (CAT 5/6), longer runs are possible by doubling pairs, increasing the wire gauge or using up to a 22V DC 200mA power adapter.
- *** Note: RG59 or RG6 with solid center conductor and 95% bare copper braid shield.

2. Using CAT5E or CAT6 for Video, Camera Power and Phone Board Audio (see Caution below)



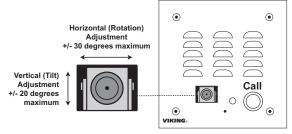
- * Note: Up to 150 ft video cable run length can be achieved using CAT5E or CAT6 cable. Longer cable runs can be used if a passive or active video Balun transceiver is used on each end of the cable. Generally, passive transceivers can achieve up to 750 ft cable runs where active transceivers can achieve up to 3000 ft runs depending on cable type, etc. The type of video balun transceiver required is specific to your cable run length. For more information on video balun transceivers go to: www.northernvideo.com.
- ** Note: The maximum camera power supply wire run length is 1000 ft of 24 gauge wire (CAT 5/6), longer runs are possible by doubling pairs, increasing the wire gauge or using up to a 22V DC 200mA power adapter.
- *** Note: RG59 or RG6 with solid center conductor and 95% bare copper braid shield.
- *** Warning: The doorbox power run wire length is limited to 150 ft of single pair 24 AWG CAT5E wire. Longer power runs will require heavier gauge wire (doubling pairs) and/or a higher voltage power adapter. Voltage at the doorbox power input connections must not exceed 18VAC RMS.

Caution: When routing CAT5E or CAT6 cable, maintain a minimum distance of 3 ft from any parallel high voltage wire (110 VAC) and a minimum of 2 ft from crossing any high voltage wire. For installations where RF noise is expected (commercial applications) or wire runs are near high voltage (110 VAC) wires, a shielded video cable such as RG6 is recommended.

E. Adjusting the Camera

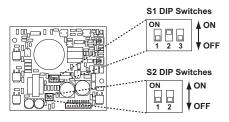
The camera can be tilted and rotated to your desired position. A portable service (test) monitor can be used to determine the correct viewing angle during installation.

Important: To prevent the edge of the faceplate from being viewed in the video image, do not rotate the camera beyond 30 degrees or tilt beyond 20 degrees.



Programming

A. DIP Switches



Note: All switches shown in factory default settings.

S1 DIP Switch Settings

| Switch 1 | Switch 2 | Ring Output |
|----------|----------|--------------------|
| OFF | OFF | 2 rings |
| ON | OFF | 3 rings |
| OFF | ON | 10 rings (default) |
| ON | ON | 30 rings |

| Switch 3 | Communication Mode | |
|----------|---------------------------------|--|
| OFF | Normal Handsfree Mode (default) | |
| ON | Push-To-Talk Mode | |

S2 DIP Switch Settings

| Switch 1 | Switch 2 | Ring Cadence |
|----------|----------|--|
| OFF | OFF | Standard: 1 sec on, 3 secs off (default) |
| ON | OFF | Double: 1 sec on, 0.5 sec off, 1 sec on, 3.5 sec off |
| OFF | ON | Short/Short/Long: 0.5 sec on, 0.5 sec off, 0.5 sec on, 0.5 off, 1 sec on, 3 secs off |
| ON | ON | Short/Long/Short: 0.5 sec on, 0.5 sec off, 1 sec on, 0.5 sec off, 0.5 sec on, 3 secs off |

B. Handsfree Operation (S1 Dip Switch 3 - OFF)

When the "Call" button is pressed, the call progress LED will turn off and the W-3005 will begin generating a 20 Hz ring signal. The caller at the W-3005 will hear an audio ring back signal while the LED flashes. When the inside party has answered, the LED will light until the inside party hangs up. At that point, the LED will turn off for approximately one second and then light steady to illuminate the W-3005 after dark.

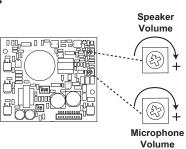
C. Push-To-Talk Operation (S1 Dip Switch 3 - ON)

In extremely noisy locations, the "Push-to-Talk" mode should be used. To switch to the "Push-to-Talk" mode, place DIP switch 3 in the **ON** position (see **Dip Switch Programming**). To initiate a call, momentarily press the "**Call**" button to generate the ring signal. After the inside party has answered, press and hold the call button to talk. Release the call button to listen.

D. Microphone and Speaker Volume Adjustment POTs

In certain noisy locations, the microphone volume may need to be decreased. A microphone POT (see right) is provided on the **W-3005**'s circuit board to increase or decrease the microphone volume. However, in extremely noisy locations the microphone POT adjustment may not be enough to allow two-way talk path. In this case the "Push-to-Talk" mode should be used as shown above (see section **C** above).

Note: Both POTs come factory set in the middle position. A speaker volume POT is also provided for increasing or decreasing the speaker audio as needed.



Operation

In the idle state, the **W-3005** provides 24V DC talk battery. The LED remains lit for night time visibility. When the "Call" button is pressed, the **W-3005** generates a standard or custom ring cadence (adjustable from 2-30 rings). The LED will turn off and then begin flashing during ringing. When the call is answered, ringing will stop and the LED will light steady. When the called party hangs up, the LED will turn off momentarily and then remain lit for the idle state. The **W-3005** color video camera operates completely independently of the **W-3005** Doorbox. With power supplied to the camera, it will continuously output a video signal.

Warranty

IF YOU HAVE A PROBLEM WITH A VIKING PRODUCT, CONTACT VIKING TECHNICAL SUPPORT AT: 715-386-8666

Our Technical Support Department is available for assistance Monday to Friday 8:00am - 5:00pm central time. Before you call, please:

- 1. Know the model number, the serial number, and what software version you have (see serial label).
- 2. Have the Product Manual in front of you.
- 3. It is best if you are on site.

RETURNING PRODUCT FOR REPAIR

The following procedure is for equipment that needs repair:

- Customer must contact Viking's Technical Support Department at 715-386-8666 to obtain a Return Authorization (RA) number. The customer MUST have a complete description of the problem, with all pertinent information regarding the defect, such as options set, conditions, symptoms, methods to duplicate problem, frequency of failure, etc.
- 2. Packing: Return equipment in original box or in proper packing so that damage will not occur while in transit. The original product boxes are not designed for shipping an overpack box is required to prevent damage in transit. Static sensitive equipment such as a circuit board should be in an anti-static bag, sandwiched between foam and individually boxed. All equipment should be wrapped to avoid packing material lodging in or sticking to the equipment. Include ALL parts of the equipment. C.O.D. or freight collect shipments cannot be accepted. Ship cartons prepaid to:

VIKING ELECTRONICS 1531 INDUSTRIAL STREET HUDSON, WI 54016

- 3. Return shipping address: Be sure to include your return shipping address inside the box. We cannot ship to a PO Box.
- RA number on carton: In large printing, write the RA number on the outside of each carton being returned.

RETURNING PRODUCT FOR EXCHANGE

The following procedure is for equipment that has failed outof-box (within 10 days of purchase):

- Customer must contact Viking's Technical Support at 715-386-8666 to determine possible causes for the problem. The customer MUST be able to step through recommended tests for diagnosis.
- If the Technical Support Product Specialist determines that the equipment is defective based on the customer's input and troubleshooting, a Return Authorization (Ra) number will be issued. This number is valid for fourteen (14) calendar days from the date of issue.
- 3. After obtaining the RA number, return the approved equipment to your distributor. Please reference the RA number on the paperwork being shipped back with the unit(s), and also the outside of the shipping box. The original product boxes are not designed for shipping an overpack box is required to prevent damage in transit. Once your distributor receives the package, they will replace the product over the counter at no charge. The distributor will then return the product to Viking using the same RA number.
- The distributor will NOT exchange this product without first obtaining the RA number from you. If you haven't followed the steps listed in 1, 2 and 3, be aware that you will have to pay a restocking charge.

TWO YEAR LIMITED WARRANTY

Viking warrants its products to be free from defects in the workmanship or materials, under normal use and service, for a period of two years from the date of purchase from any authorized Viking distributor. If at any time during the warranty period, the product is deemed defective or malfunctions, return the product to Viking Electronics, Inc., 1531 Industrial Street, Hudson, WI., 54016. Customer must contact Viking's Technical Support Department at 715-386-8666 to obtain a Return Authorization (RA) number.

This warranty does not cover any damage to the product due to lightning, over voltage, under voltage, accident, misuse, abuse, negligence or any damage caused by use of the product by the purchaser or others. This warranty does not cover non-EWP products that have been exposed to wet or corrosive environments. This warranty does not cover stainless steel surfaces that have not been properly maintained.

NO <u>OTHER WARRANTIES</u>. VIKING MAKES NO WARRANTIES RELATING TO ITS PRODUCTS OTHER THAN AS DESCRIBED ABOVE AND DISCLAIMS ANY EXPRESS OR IMPLIED WARRANTIES OR MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE.

EXCLUSION OF CONSEQUENTIAL DAMAGES, VIKING SHALL NOT, UNDER ANY CIRCUMSTANCES, BE LIABLE TO PURCHASER, OR ANY OTHER PARTY, FOR CONSEQUENTIAL, INCIDENTAL, SPECIAL OR EXEMPLARY DAMAGES ARISING OUT OF OR RELATED TO THE SALE OR USE OF THE PRODUCT SOLD HEREUNDER.

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IT IS EXPRESSLY UNDERSTOOD AND AGREED THAT EACH AND EVERY PROVISION OF THIS AGREEMENT WHICH PROVIDES FOR DISCLAIMER OF WARRANTIES, EXCLUSION OF CONSEQUENTIAL DAMAGES, AND EXCLUSIVE REMEDY AND LIMITATION OF LIABILITY, ARE SEVERABLE FROM ANY OTHER PROVISION AND EACH PROVISION IS A SEPARABLE AND INDEPENDENT ELEMENT OF RISK ALLOCATION AND IS INTENDED TO BE ENFORCED AS SUCH.

Product Support: 715-386-8666

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