

VIKING

TECHNICAL Practice

TELECOM SOLUTIONS FOR THE 21ST CENTURY

VE-MOUNT

*Emergency Pool
Phone Mounting Kit*

January 3, 2017

Turn Your E-30-EWP Into an Emergency Pool Phone



Many states are requiring an emergency phone to be installed near any outdoor swimming pool. The Viking **E-30-EWP** hands free phone is the perfect solution providing the auto-dialing and two-way voice communication required under these new regulations.

Mounting in a Viking **VE-5x5** chassis gives the **E-30-EWP** the rugged protection for the outdoors. The **VE-MOUNT** kit makes it easy to mount the **VE-5x5** chassis to any chain link fence. The kit has the brackets and hardware that allow easy bolt-on installation, and a peel and stick label for identifying the phone. Also a telephone jack is included to allow access to the Viking Auto-Programming System.

Let your customer know that you have the solution to these new requirements with the Viking **E-30-EWP**, **VE-5x5** and the **VE-MOUNT** kit.

Features

- Heavy gauge steel brackets
- All required mounting hardware included
- Durable outdoor rated label
- Telephone jack for Auto-Programming

Applications

- Converts an **E-30-EWP** to an Emergency Pool Phone
- Provides easy mounting to chain link fences
- For use at:
 - Private swimming pools
 - Club and organization pools
 - Public pools

Made in the U.S.A.

Phone...715.386.8861

info@vikingelectronics.com

<http://www.vikingelectronics.com>

Specifications

Label Material: Lexan

Bolt Size: 5/16" x 1-1/2"

Shipping Weight: 1 lb (0.45 kg)

IF YOU HAVE A PROBLEM WITH A VIKING PRODUCT, PLEASE CONTACT: VIKING TECHNICAL SUPPORT AT (715) 386-8666

Our Technical Support Department is available for assistance Monday through Friday 8am - 5pm central time. So that we can give you better service, before you call please:

1. Know the model number, the serial number and what software version you have (see serial label).
2. Have your Technical Practice in front of you.
3. It is best if you are on site.

RETURNING PRODUCT FOR REPAIR

The following procedure is for equipment that needs repair:

1. Customer must contact Viking's Technical Support Department at 715-386-8666 to obtain a Return Authorization (RA) number. The customer MUST have a complete description of the problem, with all pertinent information regarding the defect, such as options set, conditions, symptoms, methods to duplicate problem, frequency of failure, etc.
2. Packing: Return equipment in original box or in proper packing so that damage will not occur while in transit. Static sensitive equipment such as a circuit board should be in an anti-static bag, sandwiched between foam and individually boxed. All equipment should be wrapped to avoid packing material lodging in or sticking to the equipment. Include ALL parts of the equipment. C.O.D. or freight collect shipments cannot be accepted. Ship cartons prepaid to:
Viking Electronics, 1531 Industrial Street, Hudson, WI 54016
3. Return shipping address: Be sure to include your return shipping address inside the box. We cannot ship to a PO Box.
4. RA number on carton: In large printing, write the R.A. number on the outside of each carton being returned.

RETURNING PRODUCT FOR EXCHANGE

The following procedure is for equipment that has failed out-of-box (within 10 days of purchase):

1. Customer must contact Viking's Technical Support at 715-386-8666 to determine possible causes for the problem. The customer MUST be able to step through recommended tests for diagnosis.
2. If the Technical Support Product Specialist determines that the equipment is defective based on the customer's input and troubleshooting, a Return Authorization (R.A.) number will be issued. This number is valid for fourteen (14) calendar days from the date of issue.
3. After obtaining the R.A. number, return the approved equipment to your distributor, referencing the R.A. number. Your distributor will then replace the product over the counter at no charge. The distributor will then return the product to Viking using the same R.A. number.
4. **The distributor will NOT exchange this product without first obtaining the R.A. number from you. If you haven't followed the steps listed in 1, 2 and 3, be aware that you will have to pay a restocking charge.**

TWO YEAR LIMITED WARRANTY

Viking warrants its products to be free from defects in the workmanship or materials, under normal use and service, for a period of two years from the date of purchase from any authorized Viking distributor. If at any time during the warranty period, the product is deemed defective or malfunctions, return the product to Viking Electronics, Inc., 1531 Industrial Street, Hudson, WI., 54016. Customer must contact Viking's Technical Support Department at 715-386-8666 to obtain a Return Authorization (R.A.) number.

This warranty does not cover any damage to the product due to lightning, over voltage, under voltage, accident, misuse, abuse, negligence or any damage caused by use of the product by the purchaser or others.

NO OTHER WARRANTIES. VIKING MAKES NO WARRANTIES RELATING TO ITS PRODUCTS OTHER THAN AS DESCRIBED ABOVE AND DISCLAIMS ANY EXPRESS OR IMPLIED WARRANTIES OR MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE.

EXCLUSION OF CONSEQUENTIAL DAMAGES. VIKING SHALL NOT, UNDER ANY CIRCUMSTANCES, BE LIABLE TO PURCHASER, OR ANY OTHER PARTY, FOR CONSEQUENTIAL, INCIDENTAL, SPECIAL OR EXEMPLARY DAMAGES ARISING OUT OF OR RELATED TO THE SALE OR USE OF THE PRODUCT SOLD HEREUNDER.

EXCLUSIVE REMEDY AND LIMITATION OF LIABILITY. WHETHER IN AN ACTION BASED ON CONTRACT, TORT (INCLUDING NEGLIGENCE OR STRICT LIABILITY) OR ANY OTHER LEGAL THEORY, ANY LIABILITY OF VIKING SHALL BE LIMITED TO REPAIR OR REPLACEMENT OF THE PRODUCT, OR AT VIKING'S OPTION, REFUND OF THE PURCHASE PRICE AS THE EXCLUSIVE REMEDY AND ANY LIABILITY OF VIKING SHALL BE SO LIMITED.

IT IS EXPRESSLY UNDERSTOOD AND AGREED THAT EACH AND EVERY PROVISION OF THIS AGREEMENT WHICH PROVIDES FOR DISCLAIMER OF WARRANTIES, EXCLUSION OF CONSEQUENTIAL DAMAGES, AND EXCLUSIVE REMEDY AND LIMITATION OF LIABILITY, ARE SEVERABLE FROM ANY OTHER PROVISION AND EACH PROVISION IS A SEPARABLE AND INDEPENDENT ELEMENT OF RISK ALLOCATION AND IS INTENDED TO BE ENFORCED AS SUCH.

Installation

Mount the **VE-5x5** enclosure to the chain link fence as shown in Figure 1. Connect the incoming phone line to the **E-30-EWP** phone line input (refer to the **E-30-EWP** Technical Practice). Peel the backing off of the phone label and place it on the faceplate (see Figure 2). If using Auto-Programming, twist the phone line wires, the **E-30-EWP** wires and the telephone jack wires together. **DO NOT USE THE GEL-FILLED CONNECTORS** supplied with the **E-30-EWP** (see figure 3). Once programming is completed, remove the telephone jack and use the Gel-filled connectors to finish the installation.

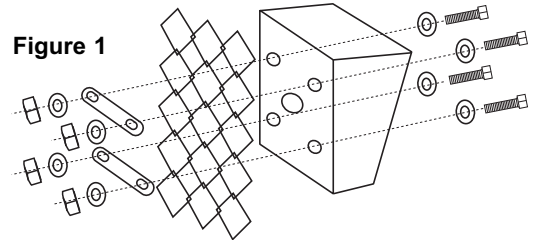


Figure 2



Programming

To use the Auto-Programming System, lift the handset on the Programming Phone and call (715) 377-0185. Follow the voice prompts and enter the number you wish the **E-30-EWP** to dial. Once the number is entered, hangup the phone and wait for the programming process to complete (about 30 seconds).

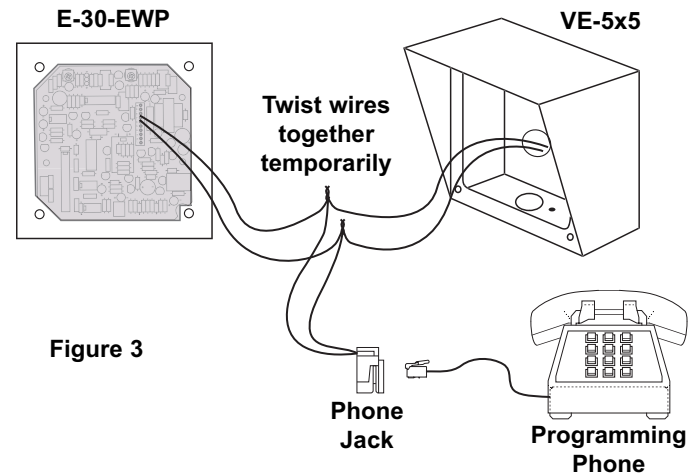


Figure 3

Product Support Line...715.386.8666

Fax Back Line...715.386.4345

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